

NOTICE

‘SUN OUTAGE’ PHENOMENON

For your information, there will be an interruption in MYTV signal following the 'Sun Outage' phenomenon which is expected to occur from September 19 to September 30, 2020.

Related information about Sun Outage.

1. What is the 'Sun Outage' Phenomenon?

It is a natural phenomenon that occurs when solar radiation is in line with the satellite and the earth. Solar energy will affect satellite signals reaching the earth's stations. Estimated broadcast interruption is between 3.00 pm – 5.00 pm (Malaysian time).

2. What type of signal interruption might occur?

You may experience freezing images or audio interruption for only a few minutes.

3. What do I need to do?

This broadcast interruption is only a few minutes. No rescanning activity needed.

If you have require further assistance, please contact our Customer Service Center at 1800-18-1088.

Pusat Khidmat Pelanggan MYTV 1800-18-1088

www.mytvbroadcasting.my